Factsheet Q3 2014



The Powszechny Zakład Ubezpieczeń Spółka Akcyjna Group (PZU Group) is one of the largest financial institutions in Poland and in Central and Eastern Europe. It is headed by PZU SA, Polish insurance company with history going back to 1803. We offer our clients the most extensive range of insurance products in Poland. We insure 16 millions of Poles, major corporations and investments. On average we issue 2.5 policies per second and we pay a claim every 2 seconds. Every third apartment in Poland is insured with a policy from PZU. Every fourth driver holds PZU car insurance. We also offer protection and investment insurance. 6 million Poles hold group insurance with almost as many holding individual continuation. Our medical insurance provides certainty of receiving comprehensive medical care in the event of an illness or accident. PZU's customers have access to the largest sales and service system among Polish insurers. It includes 412 branches, 8.4 thousand agents and electronic distribution channels (helpline, Internet).

The PZU Group also has an efficient claims handling system. Extensive satisfaction surveys have shown that 92% of customers are satisfied with the claims handling process.

New nationwide partner network of replacement vehicles in PZU Pomoc, to afford certainty of smoothly receiving a safe replacement vehicle.

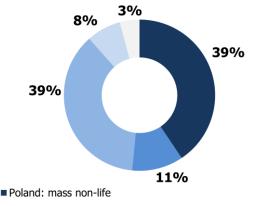
In line with PZU's Strategy for 2012-2014, PZU aims to build a substantial business outside of Poland. The purchase of RSA Insurance Group plc's assets in Poland and in the Baltic States is a key milestone in fulfilling this strategic objective.

On the 17th of April 2014 PZU SA reached an agreement, subject to regulatory and antitrust approvals, to purchase insurance market leaders Lietuvos Draudimas AB in Lithuania and AAS Balta in Latvia, the business of the Estonian branch of Codan Forsikring A/S and Link4 Towarzystwo Ubezpieczeń S.A. - direct insurance market leader in Poland.

On the 1st of November, the last condition due to Lietuvos and Codan was fulfilled and all acquisition transaction was completed.



Business mix



- Poland: corporate non-life
- Poland: group and continued life
- Poland: individual life
- International: non-life and life (Ukraine, Baltic Countries)

Geographical breakdown of PZU's results in 2013



PLN 16.5 bn Gross premium written in 2013 24.1% ROE for 2013 set a record since the IPO **351.8% Solvency I** for 2013, PZU Group's solvency ratio is higher than average for the insurance sector A /stable/ from 19 July 2009, PZU has one of the highest S&P ratings in Poland

PZU's SHARES ON THE Warsaw Stock Exchange

Listed	Segment	Symbol	ol ISIN :		Sector		Initial listir	isting Offering price		Bloomberg Stock Code		Reuters Stock Code	
WSE	main 250 PLUS	PZU	PLPZU00	000011	Insurar	nce	12/05/201	10	312.50zł	PZ	ZU PW	PZ	U.WA
PZU in Stock Indices													
WIG 20	5 20 WIG 30 V		WIG	WIG div		W	/IG-Poland M		MSCI	RESPECT		CEERIUS	
1 12.05.2010 312.50 PLN 41,896.60 pts 1	90,0 70,0 50,0 ^{10.91 PLN p} from the 200 30,0	PZ PZ 26.00 PLN er share from the J	Index 21 U SA TSR U SA G 22.4		20.00 PL interim L result o 29.70 Pl from the o	5.201	0=100* hare on an the 2013 hare		ing compared	<i>"</i> ••		from date 109.04 shareholder hare price gr er share	owth, price has been

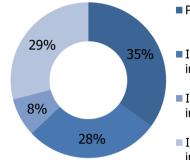
2012-09-30 2013-09-30 •WIG PZU =

2014-09-30

Shareholder structure

70,0

2010-09-30



of shares: 86 352 300

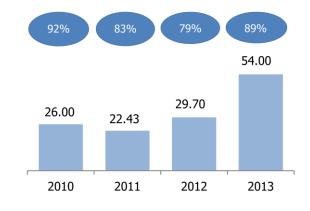
Polish State Treasury

PZU TSR

2011-09-30

- Institutional investors in Poland
- Individual investors in Poland
- International institutional investors

Dividend per share for the accounting year [PLN] and dividend payout ratio [%]



PLN 109.04 per share Dividend paid since the IPO till the end of Q3 2014

88.97 % Total shareholder return (**TSR**) since the IPO till the end of Q3 2014

PLN 41.58 bn

PZU's stock capitalization for the end of Q3 2014

PLN 2.56 bn PZU's consolidated net profit for the the period of Q1-Q3 2014

Consolidated financial data highlights

PLN mln, IFRS	2013	2012	Change YoY	9M 2014	9M 2013	Change 9M 2014 / 9M 2013	Q3 2014	Change Q3/Q2 2014
Profit and loss statement								
Gross written premium	16 480	16 243	1.5%	12 409	12 403	0.1%	3 971	(2.8)%
Premium earned	16 249	16 005	1.5%	12 143	12 240	(0.8)%	4 110	1.7%
Investment result	2 488	3 705	(32.8)%	2 163	1 861	16.3%	805	(2.1)%
Operating profit	4 181	4 080	2.5%	3 350	3 502	(4.4)%	1 114	(9.0)%
Net profit	3 295	3 254	1.3%	2 564	2 767	(7.3)%	843	(12.2)%
Balance sheet								
Equity	13 128	14 269	(8.0)%	12 779	12 682	0.8%	12 779	7.2%
Total assets	62 362	55 910	11.5%	67 717	61 863	9.5%	67 717	6.1%
Principal financial ratios								
ROE	24,1%	24.0%	0.1 p.p.	26.4%	27.4%	(1.0) p.p.	27.3%	(2.4) p.p.
Combined ratio	87.8%	92,8%	(5.0) p.p.	89,7%	82,6%	7.1 p.p.	96,5%	6.2 p.p.

Operating performance of the main segments

PLN mln	2013	2012	Change YoY	9M 2014	9M 2013	Change 9M 2014 / 9M 2013				
Non-life insurance - Poland										
	mass insurance	6 534	6 614	(1.2)%	4 861	4 931	(1.4)%			
Gross written premium	corporate insurance	1 740	1 840	(5.4)%	1 294	1 306	(0.9)%			
	mass insurance	1 067	800	33.5%	1 024	1 456	(29.7)%			
Operating result	corporate insurance	391	218	80.0%	187	336	(44.2)%			
	mass insurance	88.7%	92.4%	(3.7) p.p.	89.2%	81.9%	7.3 p.p.			
COR	corporate insurance	81.1%	92.0%	(10.9) p.p.	90.0%	78.7%	11.3 p.p.			
Life insurance – Poland										
Gross written premium	group and continued	6 415	6 364	0.8%	4 898	4 801	2.0%			
	individual insurance	1 330	1 090	22.0%	948	1 032	(8.1)%			
Operating result	group and continued	1 476	1 561	(5.4)%	1 220	1 145	6.5%			
	individual insurance	140	105	33.8%	129	106	21.2%			
	group and continued	23.0%	24.5%	(1.5) p.p.	24.9%	23.9%	1.0 p.p.			
Operating profit ratio	individual insurance	10.5%	9.6%	0.9 p.p.	13.6%	10.3%	3.3 p.p.			
Pension insurance – P	Poland									
Income		218	199	9.5%	237	163	45.4%			
Operating result		137	98	39.8%	177	101	75.2%			
Foreign companies										
Gross written premium	Ukraine	204	181	12.7%	123	143	(14)%			
	Baltics	262	217	20.7%	288	194	48.5%			
0	Ukraine	15	12	25.0%	(1)	12	-			
Operating result	Baltics	1	2	(50.0)%	13	-	-			



IR CALENDAR

- 12 March 2014 Publication of FY 2013 results
- 14 May 2014 Publication of Q1 2014 results
- 17 June2014 General Shareholder Meeting PZU SA
- 27 August 2014 Publication of H1 2014 results
- 17 September 2014 Dividend record date
- 8 October 2014 Dividend payment date PLN 17 per 1 share
- 13 November 2014 Publication of Q1-Q3 2014 results
- 15 January 2015 Dividend payment date PLN 17 per 1 share
- 18 March 2015 Publication of FY 2014 results

IR CONTACT



Piotr Wiśniewski Head of Investor Relations Planning and Controlling Department email: <u>ir@pzu.pl</u> ph.: +48 (22) 582 26 23

Powszechny Zakład Ubezpieczeń SA al. Jana Pawła II 24 00-133 Warszawa

<u>pzu.pl/ir</u>

